

**A WEB BASED E-POLICE REPORTING SYSTEM**

**A CASE STUDY OF CENTRAL POLICE STATION**

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**BSIT/149J/2016**

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# DECLARATION

This project is my original work and has not been presented for a degree in any other University or any other award.

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Sign \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I confirm that the work reported in this project was carried out by the candidate under my supervision.

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# DEDICATION

This project is dedicated to all the key players right from my friends, colleagues, family as a whole and so on. It is my pleasure as well to commit this project to all the Institute of Computing and Informatics fraternity inclusive of all the lecturers and other staff who offered me support especially by providing the stable internet connectivity to facilitate this research.

# ACKNOWLEDGEMENT

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# ABSTRACT

E-police reporting system is a web-based system that helps the public file a complaint by reporting crimes, report missing persons and as well automate the occurrence Book(OB) enabling searching of previous records in the OB, enable the public interact with the police freely helping them find wanted person. E-police system is a system that gives residents a platform to engage the police and provide sensitive information to the police without physically reporting to the police station. This system enhances the privacy of data since users have to authenticate using the log in details before accessing the system. This system helps to improve the security of the public and police, within the police station and the surroundings by the virtue of privacy of information given to residents. Interviews were used to collect data considering it as an effective method for data collection. This system enhances real-time reporting of crimes from the public to the police improving on security. This research uses Agile Methodology that is based on developing a system depending on current trends, opportunities and analyzing the risks to develop a better system. PHP, MySQL, JavaScript and CSS (cascading style sheet) were used for developing the system, CSS was used in this system to change the appearance of web pages while HTML (Hypertext Markup Language) ensured the pages are created accordingly. Since technology has been improving gradually in Kenya, as technology can be observed in various fields almost in every part of our lives. This has enhanced time and effort saving in most of the activities but in the police department, they still operate manually which is "pen and paper" work. Therefore, this research recommends developing a system that aims at helping the police in searching wanted persons, store their voluminous data and even help in improving the security of the residents.

TABLE OF CONTENTS

[**DECLARATION** ii](#_Toc55220840)

[**DEDICATION** iii](#_Toc55220841)

[**ACKNOWLEDGEMENT** iv](#_Toc55220842)

[**ABSTRACT** v](#_Toc55220843)

[**LIST OF TABLES** ix](#_Toc55220844)

[**LIST OF FIGURES** x](#_Toc55220845)

[**LIST OF ACRONYMS AND ABBREVIATIONS** xi](#_Toc55220846)

[**CHAPTER ONE: INTRODUCTION** 1](#_Toc55220847)

[1.0 Introduction 1](#_Toc55220848)

[1.1 Background of the study 1](#_Toc55220849)

[1.1.1 An overview of E-Police 1](#_Toc55220850)

[1.2 Problem Statement 2](#_Toc55220851)

[1.3 Objective of the Study 2](#_Toc55220852)

[1.3.1 General Objective 2](#_Toc55220853)

[1.3.2 Specific objectives 2](#_Toc55220854)

[1.4 Research Questions 2](#_Toc55220855)

[1.5 Significance of the Study 3](#_Toc55220856)

[1.6 Limitations of the Study 3](#_Toc55220857)

[1.7 Scope of the Study 3](#_Toc55220858)

[1.8 Organization of the Study 3](#_Toc55220859)

[**CHAPTER TWO: LITERATURE REVIEW** 5](#_Toc55220860)

[2.1 Introduction 5](#_Toc55220861)

[2.2 Theoretical Literature 5](#_Toc55220862)

[2.3 Similar Systems 6](#_Toc55220863)

[2.3.1 Dadra and Nagar Haveli police 6](#_Toc55220864)

[2.3.2 Cybrcrime Reporting Portal 6](#_Toc55220865)

[2.3.3 Metropolitan Police 7](#_Toc55220866)

[2.3.4 Online Crime Report 7](#_Toc55220867)

[2.3.5 Gainesville Police Department 8](#_Toc55220868)

[2.4 Critical Review and Research Gap identification 9](#_Toc55220869)

[2.5 Chapter Summary 9](#_Toc55220870)

[**CHAPTER THREE: METHODOLOGY** 10](#_Toc55220871)

[3.1 Introduction 10](#_Toc55220872)

[3.2 Research Design 10](#_Toc55220873)

[3.2.1 Target Population 10](#_Toc55220874)

[3.2.2 Sample size 10](#_Toc55220875)

[3.2.3 Data collection procedure & instruments 11](#_Toc55220876)

[3.3.1 A) Advantages of Agile model 13](#_Toc55220877)

[3.3.2 B) Disadvantage of Agile model 13](#_Toc55220878)

[3.3.1 Methodology Justification 13](#_Toc55220879)

[3.4 System Requirement Analysis 13](#_Toc55220880)

[3.4.1 Functional Requirements 13](#_Toc55220881)

[3.4.2 Non-functional requirements 14](#_Toc55220882)

[3.5 Project Framework 14](#_Toc55220883)

[3.6 Unified Modeling Language 15](#_Toc55220884)

[3.6.1 Use case Model 15](#_Toc55220885)

[3.6.2 Activity Diagram 16](#_Toc55220886)

[3.6.3 Sequence diagram 17](#_Toc55220887)

[3.6.4 Class Diagram 18](#_Toc55220888)

[3.6.5 Deployment Diagram 19](#_Toc55220889)

[3.7 Database Design 20](#_Toc55220890)

[3.7.1 Table Design 20](#_Toc55220891)

[3.8 Chapter Summary 21](#_Toc55220892)

[**CHAPTER FOUR: RESEARCH FINDINGS AND DISCUSSION** 22](#_Toc55220893)

[4.1 Introduction 22](#_Toc55220894)

[4.2 System Construction and Requirements 22](#_Toc55220895)

[4.2.1 Hardware Requirements 22](#_Toc55220896)

[4.2.2 Software Requirements 23](#_Toc55220897)

[4.3 Presentations and Findings 23](#_Toc55220898)

[4.3.1 Objective 1 23](#_Toc55220899)

[4.3.2 Objective 2 23](#_Toc55220900)

[4.2.2 User Acceptance Testing 33](#_Toc55220903)

[**CHAPTER FIVE: SUMMARY OF FINDINGS, CONCLUSIONS AND RECOMMENDATIONS** 35](#_Toc55220904)

[5.1 Introduction 35](#_Toc55220905)

[5.2 Summary of the Achievements 35](#_Toc55220906)

[5.3 Constraints 35](#_Toc55220907)

[5.4 Conclusions 35](#_Toc55220908)

[5.5 Recommendations 36](#_Toc55220909)

[**REFRENCES** 37](#_Toc55220910)

[**APPENDICES** 38](#_Toc55220911)

[**QUESTIONNAIRE** 38](#_Toc55220912)

[**Register Backend Codes** 39](#_Toc55220913)

# LIST OF TABLES

[Table 1:Filing Complaint Table 20](#_Toc52395970)

[Table 2:Register/Login table 21](#_Toc52395971)

[Table 3: User Acceptance Testing 34](#_Toc52395972)

# LIST OF FIGURES

[Figure 1:Dadra and Nagar Haveli Police system. 6](#_Toc52395986)

[Figure 2:Cybercrime Reporting Portal system. 7](#_Toc52395987)

[Figure 3:Metropolitan Police system. 7](#_Toc52395988)

[Figure 4:Online Crime report system. 8](#_Toc52395989)

[Figure 5: Gainesville Police Department system. 8](#_Toc52395990)

[Figure 6: Agile Method 12](#_Toc52395991)

[Figure 7:Use Case Modelling Diagram 16](#_Toc52395992)

[Figure 8:Activity diagram 17](#_Toc52395993)

[Figure 9:Sequence diagram 18](#_Toc52395994)

[Figure 10:Class diagram 19](#_Toc52395995)

[Figure 11:Deployment diagram 20](#_Toc52395996)

[Figure 12: Hardware Requirements 22](#_Toc52395997)

[Figure 14:Home Page 23](#_Toc52395998)

[Figure 15:Register Form Screenshot 24](#_Toc52395999)

[Figure 16:Login Form module 25](#_Toc52396000)

[Figure 17:User Register Module (using existing email). 25](#_Toc52396001)

[Figure 18:Users Dashboard File Complaint Module 26](#_Toc52396002)

[Figure 19:Users Dashboard View OBNO 27](#_Toc52396003)

[Figure 20: Users Dashboard Missing Persons Module 27](#_Toc52396004)

[Figure 21:Police Login Form 28](#_Toc52396005)

[Figure 22:Police User Dashboard Module 28](#_Toc52396006)

[Figure 23:Assign Officer Page 29](#_Toc52396007)

[Figure 24:Add Wanted Person Page 29](#_Toc52396008)

[Figure 25:Cell registry Form 30](#_Toc52396009)

[Figure 26:Police User view registered users 30](#_Toc52396010)

[Figure 27:Police user viewing assigned officers 31](#_Toc52396011)

[Figure 28:Query output for filed complaints. 31](#_Toc52396012)

[Figure 29:The Registration portal validation 32](#_Toc52396013)

[Figure 30:Register page test 32](#_Toc52396014)

[Figure 31:Login Module Test 33](#_Toc52396015)

# LIST OF ACRONYMS AND ABBREVIATIONS

**OB**: Occurrence Book

**OBNO**: Occurrence Book Number

**IMS**: Intelligent Management System.

**PK**: Primary Key, used in database.

**PHP**: The acronym for Hypertext Preprocessor, a programming language enable users to insert details to the database. It entails Apache Server and MySQL.

**HTML**: Hypertext Mark-up Language.

**CSS**: Cascading Style Sheet.

**FIR**: File Information Report.

**SDLC**: Software Development Life Cycle Model

# CHAPTER ONE: INTRODUCTION

1. **Introduction**

This chapter, introduction of the study covers an overview of the background study of the E-police reporting system, the problem statement, objectives of the study, research question, significance of the study, limitations of the study, scope of the study and organization of the study.

* 1. **Background of the study**

### **1.1.1 An overview of E-Police**

The present system being used by police in Kenya is Manual system that is all based in "pen and paper". To make an online computerized system that will help the police has been a great challenge, considering that the police department in Kenya is ranked as the most corrupt in their daily operations due to the high rate of bribery. In several cases, people who are arrested are never recorded on the OB as corrupt police officers opt to negotiate for bribes to release them. The manual system takes a lot of time to capture all data of officers on duty in Kenya so the research will focus on developing an online system where the OB data shall be stored.

Challenges that will be overcome by the use in the E-Police reporting system;

* Integrity and security issues as data may be accessed or altered in the obstruction books
* Privacy is enhanced while using the OB to which the user haves to log in to access their respective data.
* This system saves on time needed to travel to the police station to report a crime.
* The public has been prone to intimidation by the police while at the police station. This system increases the interactivity of the public with the security forces. The Interactivity between the police officers and residents enhances security in the area since most residents’ fear to approach the police stations to give information.

The case study based on the central police station in Mombasa found that it is an area hard hit with insecurity, it was prudent to choose it as an area of study to develop a system that curbs insecurity challenges facing this locality.

Sarker et al. (2018) explained that the development of many models to illustrate more on the e-governance was encountered by several challenges as a result of exploiting the relevant opportunities in the Information Resource management systems. The models developed were suitable for big data processing which were missing in the e-governance systems(Kompella, 2017). Information management has been a challenge managing in the public sector and when solved could improve the transparency and reduce the rate of corruption and as well speed the service delivery in public offices. This would hence provide ease access to the public services reducing the error mostly visible when people are physically handling files and documents.

On the same case, Nixon et al. (2017) argue that the people that appear the victims of crime are mostly the People with intellectual disability (PWID). However, the absence of a consistent definition makes the traces of these risks limited to find.

* 1. **Problem Statement**

The purpose of study is to develop a system that prevent frequent loss of data by automating the occurrence book enabling digital data storage (in the Database) as well solve difficulties people face filing a complaint at the police station and improving on the relationship between the public and the police.

**1.3 Objective of the Study**

* + 1. **General Objective**

The main objective of developing E-police reporting system is to automate the Occurrence Book (OB) whereby the police can record voluminous data received from complaints filed by residents.

* + 1. **Specific objectives**

1. To gather requirements for the proposed system.
2. To design the system using an agile methodology.
3. To develop the system using PHP and MySQL database.
4. To test the system for integration, user acceptance and unit testing
   1. **Research Questions**

The research questions below are based on the specific objectives.

1. How were the requirements of the E-police reporting system be gathered?
2. How were the E-police reporting system be designed using the agile model?
3. How were the E-police reporting system be developed using PHP and MySQL database?
4. How were the E-police reporting system be tested for user acceptance, integration, and unit testing?

**1.5 Significance of the Study**

E-police system will improve on the security of the public and the police both within the station and surrounding by the virtue of privacy of information given to both the public or residents and the police. This system also solves difficulties people face physically registering a complaint at the police station considering the manual system that is time-consuming by automating the operations currently done manually at the police station to a digital online platform without physically altering the operations.

* 1. **Limitations of the Study**

For the system to work efficiently, it requires internet connectivity. In case of slow internet connectivity, the communication between the public and the police would be very difficult hence slow down the time for the police to act on an emergency in case it arises.

**1.7 Scope of the Study**

The aim of developing an E-police reporting system is enabling efficiency in the police department by equipping the police with a current digital online platform. This system integrates and store information used by the police and the public. It accommodates information that is required to run the daily activities at the police stations that helps in improving the security of regions within the country.

**1.8 Organization of the Study**

Chapter one entails the objective of the study, significance, scope, and limitations to the study. This shows all the necessary background study needed to start the project.

Chapter two focuses on literature review discusses the issues arising from several police systems focusing on how the police perform their duties to the public manually. This can be solved by building a solution system.

Chapter three research methodology broadly discusses the agile methodology used, Unified modelling language diagrams and its justification is discussed. It also talks about the research design that entails the system requirements of E-police reporting system to be developed.

Chapter Four research findings and discussions elaborates on the tools used in the development of the E-Police Reporting system. All the technologies and requirements mentioned in the analysis and design are described.

Chapter Five Summary of findings conclusions and recommendations, summarizes the finding of the study and makes conclusions upon which recommendations are drawn. Suggestion for further study is also captured as a way of filling the gaps identified in the study.

# CHAPTER TWO: LITERATURE REVIEW

**2.1 Introduction**

This chapter entails theoretical literature of the problem being solved, the similar systems and critical review and research gap identification. A literature review entails details of previous studies and how the current study solves challenges that the previous studies have failed to meet.

**2.2 Theoretical Literature**

E-police system focuses its study on police administration and integration of data into a central database. A good user interface designed enable easier use of the system. It is a real-time system, and a database is designed to store data that has been captured by the user and safely store it in the database to avoid manipulation. It requires authentication for access of data or the application at large. Being an interactive system that can be remotely accessed. It improves service delivery at a great depth since the users can remotely use the system whenever they are, to access information that can be into beneficial use improving the integrity of the public and the police.

Bevan et al. (2018) argues that users, operators, and maintenance personnel may interact with the systems in the course of the system maintenance and operation. This people may inflict some main constraints of the software. The characteristics of these people can be categorized with their language, education level and expertise. Occasionally some individuals can be using the system while others might be using the systems more frequently. The users that use the system frequently grow to become experts while the infrequent users remain novice(Cuendet et al., 2013). Therefore, it is of great importance to classify the users of the system in categories so as to know the relative numbers that can be useful to the system.

Kumar & Gopal (2015) explained that there is a gradual growth in the number of crime incidents being reported per day in India. This is because the technologies being used currently by criminals is improving as technology advances. Therefore, investigating crimes becomes a more complex process and therefore requiring the police officers to perform a lot of manual tasks(Rankin, 2017). This study, therefore, deals with analyzing different crime information systems and automating the procedure being used during this process by the officers.

**2.3 Similar Systems**

This section indicates other projects which had been done in including the methodologies that were used. The purpose is to identify what the system does not provide. The following are a few systems among many with different functionalities considering the user's needs.

* + 1. **Dadra and Nagar Haveli police**

This is a system that is used by the government of India and it does not cover various areas required by the Citizens(Dadra and Nagar Haveli Police, 2020).

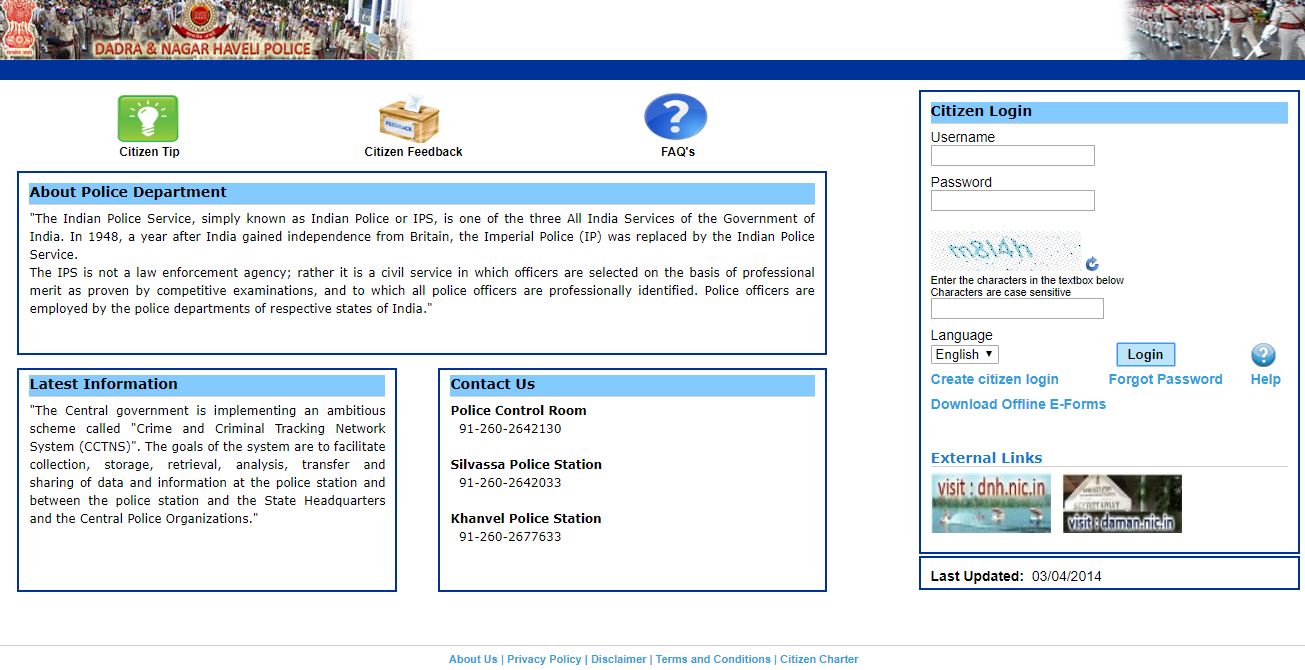


Figure 1:Dadra and Nagar Haveli Police system.

* + 1. **Cybrcrime Reporting Portal**

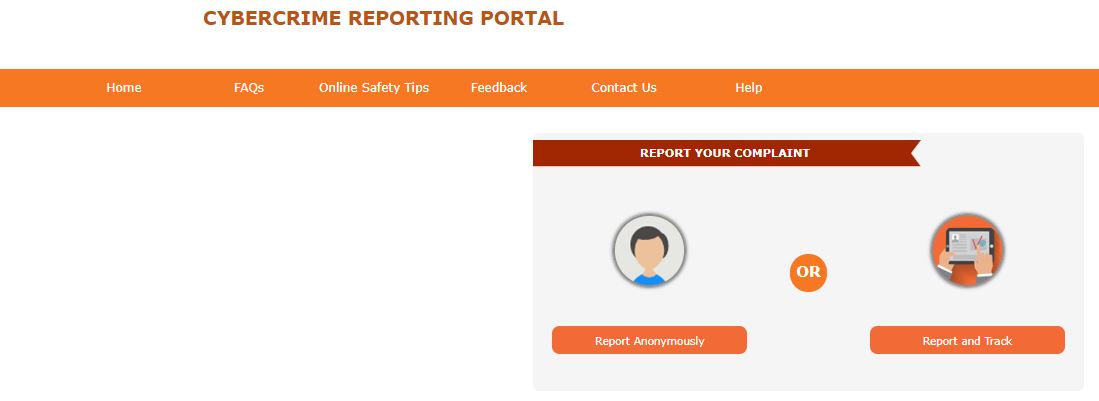


Figure 2:Cybercrime Reporting Portal system.

* + 1. **Metropolitan Police**

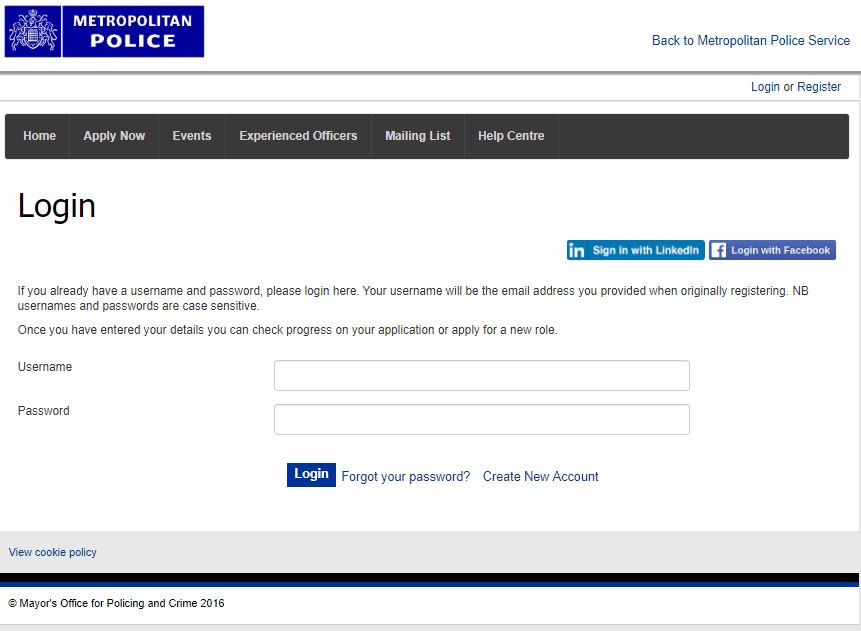
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Figure 3:Metropolitan Police system.

* + 1. **Online Crime Report**

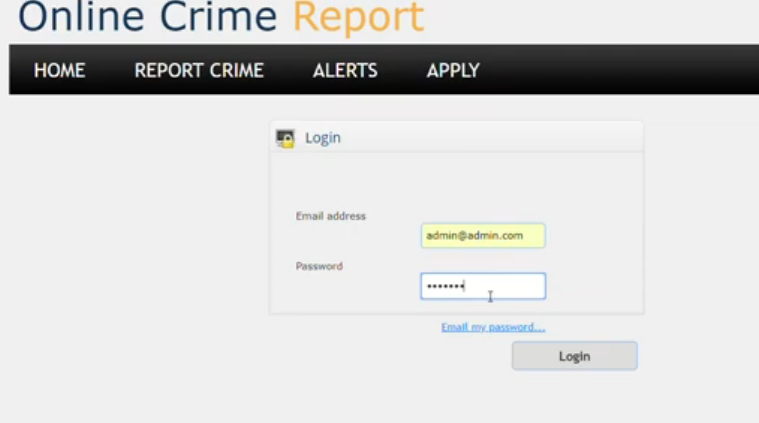
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Figure 4:Online Crime report system.

* + 1. **Gainesville Police Department**



Figure 5: Gainesville Police Department system.

**2.4 Critical Review and Research Gap identification**

In the above-mentioned similar systems, they all help to understand the procedure of filing a complaint especially the Cybercrime reporting portal and online crime report. Most of the systems just define the procedures and solutions but no indications of how the residents communicate with the police and get to report missing persons. These systems are well designed although some are containing a lot of information that might be confusing to the users of the systems, for example, the Gainesville Police Department system. E-police reporting system links together both the complainant and the police, even ease administration work within the police department storing data recorded by the complainants or public, that was manually done in the Occurrence Book. This helps improve the relationship between the police and the public hence improving the security of a region.

**2.5 Chapter Summary**

This chapter, literature review focusses on the problems associated with manual and web-based systems. This chapter also focusses on comparing several similar systems and criticizing them as observed above.

# CHAPTER THREE: METHODOLOGY

1. **Introduction**

This chapter involves analysis of methodology technique put in place in creation of the proposed system. Due to the constrains need of a high-quality product that is User guided, the best methodology used is the Agile methodology. This chapter focuses on how the objectives of this study is realized. Broadly this chapter is based on several topics such as research design method, target population, appropriate sampling techniques that is used, data collection procedures, data collection instruments, tools and techniques that is used to collect and analyze data.

* 1. **Research Design**

Research design provides methods chosen by the researcher in form of a framework, that combines several components of the research in an organized manner and logical way so that the problem at hand is solved efficiently. It also provides insights of “how” to conduct the research using particular methodology. The researcher also has got a list of several research questions that need to be tackled and this can be done by research design.

The types of research design that is proposed by the researcher are Descriptive research design and Experimental research design. This is because descriptive research design is theory-based research which focusses on gathering, analyzing and presenting collected data. While Experimental research design is focused on solving a problem at hand in this case the security of the public.

* + 1. **Target Population**

E-police reporting system is a system that focus on police officers and residents who take part in ensuring security within a locality. Based on these criteria the system is able to serve residents so as to improve on the security of their localities.

* + 1. **Sample size**

Sampling involves selecting a sub-section of the population to represent the entire population. This is so as to obtain the information regarding the phenomena of interest. This is recommended since it provides easy access to the respondents.

* **Random Sampling**

This is the act of selecting a sample group from the entire population so that it is used for research. This sampling technique has been selected because of its ability to provide accurate data that is randomly generated without any biasness. A sample number of police was taken and research carried out.

* + 1. **Data collection procedure & instruments**

Data collection is the process of obtaining, organizing and analyzing data that is required in a particular field of study for a particular subject under research.

The researcher used the following techniques to gather information.

* **Interviews**

An interview refers to face to face interaction with the respondent in order to collect data. The researcher gathered information by interviewing the public who were being attended to at Central Police station at that time of research, and also the Police officers who were attending to the public at that time.

* **Questionnaires**

A questionnaire is a list of questions prepared by the researcher in a piece of paper for the respondent to fill in writing either for submission or in presence of the researcher. This was convenient in getting the very first-hand information as the respondent is given time to figure out and justify the responses freely without hesitation. This is appropriate because it is cost effectiveness in collecting data over a given locality.

* **Observation**

The researcher gathered information by observing day to day activities both by the public and the police.

**3.3 System Development methodology**

The system was designed using Agile Methodology.

**Agile Software Development Life cycle (SDLC)**

Agile SDLC model combines both iterative and incremental process models focusing on building a working software which can offer customer satisfaction. For instance, focusing on the iterative and incremental processes to build an E-police reporting system that is fully satisfying the users requirements. Agile Methods break the product into small incremental which are provided in iterations. The stages of Agile SDLC is as shown in the figure below.

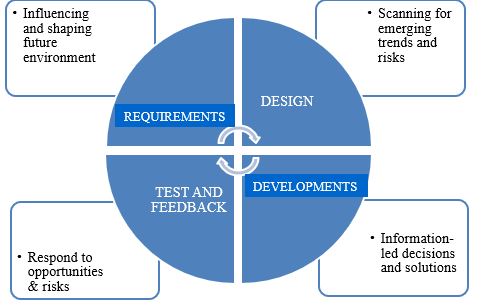
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Figure 6: Agile Method

**Planning and Requirement analysis:** This is whereby the requirement of the final product is discussed by defining the system requirements for the system to be built. The system requirements for E-police reporting system must be defined in accordance to the user’s requirements before building on the real system.

**Designing the project architecture:** The developers goes ahead to design the architecture of the product in accordance to the user requirements collected in the first step. E-police reporting system architecture is designed in this step and all the technical questions that may appear are discussed by stakeholders.

**Development and programming:** Focusing on the defined requirements of the users to build E-police reporting system, the designers start writing source code of the system. The programming of the system focuses on algorithm source code writing, complication debugging and testing.

**Testing and deployment:** debugging process is conducted to the E-police reporting system developed in the development and programming stage. The code flaws missed during the development is detected and documented then sent back to the developers. When the E-police reporting system developed is finalized and has got no problems, it is time to take it to users. After which the user feedback is collected as often as possible so as to know how the system works.

* + 1. **A) Advantages of Agile model**
* **Freedom and flexibility:**with the agile method it provides freedom is that the stages of development are not so fixed. Therefore, it provides for the developer more freedom of experimenting and making incremental changes.
* **Reduced risk:**Agile provides regular feedback from the stakeholders in each increment level hence enabling the developer to correct on them earlier. This lowers the risks of project failure that could be encountered by stakeholders.

### **3.3.2 B) Disadvantage of Agile model**

* **No fixed plan:** It focusses on responding to the changes as they occur. Therefore, with a lack of a fixed plan, the resources available and so juggle resources are experienced regularly by the stakeholders.

**3.3.1 Methodology Justification**

Agile methodology is a method that allows people to interact freely with a functioning software at the end of each iteration and provide feedback on it. This method allows developer to make changes if needed. It is more appropriate for developing E-police reporting system since it involves breaking down the software into smaller modules, while integrating documentation and quality testing at each and every step. The smaller modules become simple and easy to understand by the users of the system that is both the public and the police. The development and testing are performed as sequence of activities unlike the traditional Software Development Life Cycle where development and testing are separately done.

**3.4 System Requirement Analysis**

The data where be collected by the researcher from different people that is the public and the police and even from different online sites that help the police in doing their work.

The system is able to perform the following functions.

**3.4.1 Functional Requirements**

The functional requirements define the capabilities and functions of the system that it must perform successfully. Thereby specifying the software functionality that that must be built into product so as to accomplish users’ needs. User specifications are functional requirements of the system.

1. **User Specifications.**
2. Resident/User: He is able to register into the system File a complaint, report missing persons, view wanted persons details and missing persons details.
3. Police: He is able to login to the system assign officers, view complaints and add wanted person, delete wanted person add cell registry details and view missing persons.

**3.4.2 Non-functional requirements**

This are the criteria that is used to describe the operation of the system, rather than specific behaviors. They ensure the effectiveness and usability of the system and failing to meet any one of them can result to failure of systems. The nonfunctional requirements include:

1. **Security**- The system should provide authorized access to the system. Users will login to their accounts only if the password is correct. The data will be confidential and safe since all passwords will be stored in the database encrypted using the hash function.
2. **Usability**-The system will be easily used by the users. Since the System will have a user-friendly interface.
3. **Performance**-The system will have a quick response time that is the refreshing times and loading screen would be faster.
4. **Availability**-The system will be available 7days a week, 24hrs a day and 365days a year. The system will always be available for access from any location from an online platform.
5. **Flexibility**-The system should be ready for expansion and changes.
6. **Backup**-The system will provide a means to backup data so as to avoid data loss.
   1. **Project Framework**

To build this project I was able to use Hypertext Markup Language, which is the main building block of the web pages. I used Cascading Style sheets for making the web pages appealing and I also used JavaScript to create responsive web pages that give user experience. To build the dashboards for the resident and police, I used the Bootstrap framework. Bootstrap is a framework that was developed to build a modern website such as E-police reporting system. I used it because it is open-source software that comes with a UI interface element such as buttons and forms. Hypertext Preprocessor (PHP) is used in the project to ensure the website is dynamic and interactive.

* 1. **Unified Modeling Language**

This section entails the Unified Modelling Language which represents set of diagrams for specifying, visualizing, constructing, and documenting the artifacts of software systems, as well as for business modeling and other non-software systems. The diagrams will display how the system will function and how the users of the system will respond to various functionalities they require of the system.

* + 1. **Use case Model**

The key elements in a use case model are **actors**, **use cases** themselves and the Relationship between them. A use case is a unit of functionality (a requirement), or a service, in the system. A use case is not a process, or program, or function. Because use case models are simple both in concept and appearance, it is relatively easy to discuss the correctness of a use case model with a non-technical person (such as a customer). Use case modeling effectively became a practicable analysis technique.

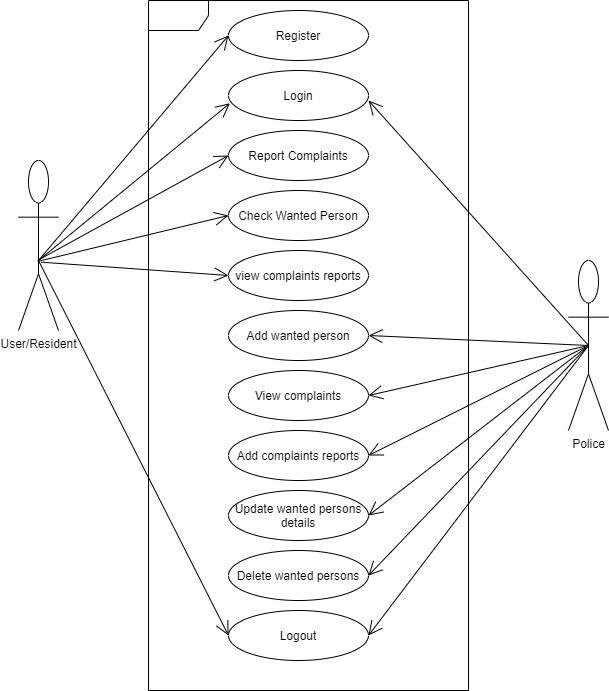
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Figure 7:Use Case Modelling Diagram

* + 1. **Activity Diagram**

Activity Diagram represents series of actions in a system in form of flowcharts or data flow diagram. It is often used to in business process modeling. Can also define steps in the use case diagram. The diagram below represents the activity diagram.

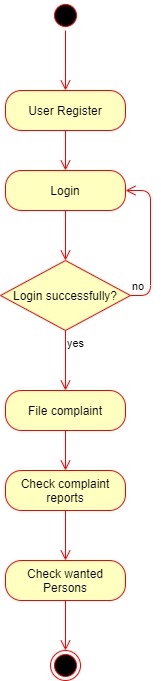
**

Figure 8:Activity diagram

* + 1. **Sequence diagram**

In the UML context Sequence diagram represents object collaboration and is used to define event sequences between objects for a certain outcome. It is an essential component used in processes related to analysis, design and documentation. The diagram below represents sequence diagram.

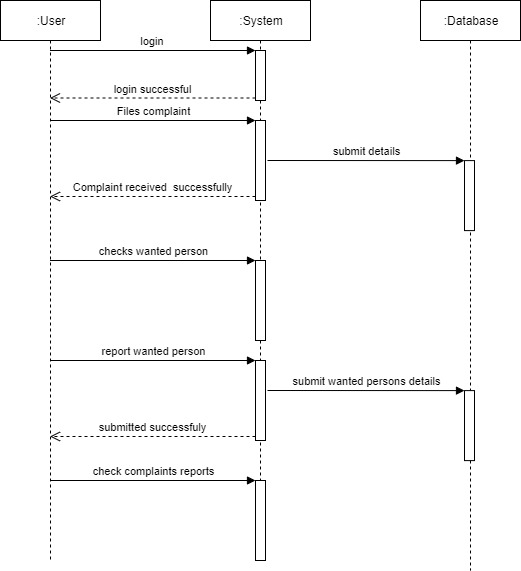
****

Figure 9:Sequence diagram

* + 1. **Class Diagram**

Class diagram is a part of UML that describes and provides the overview and structure of a system in terms of classes, attributes and methods, and the relationships between different classes. Class diagram is used to illustrate and create a functional diagram of the system classes and serves as a system development resource within the software development life cycle. The figure below represents the activity diagram.

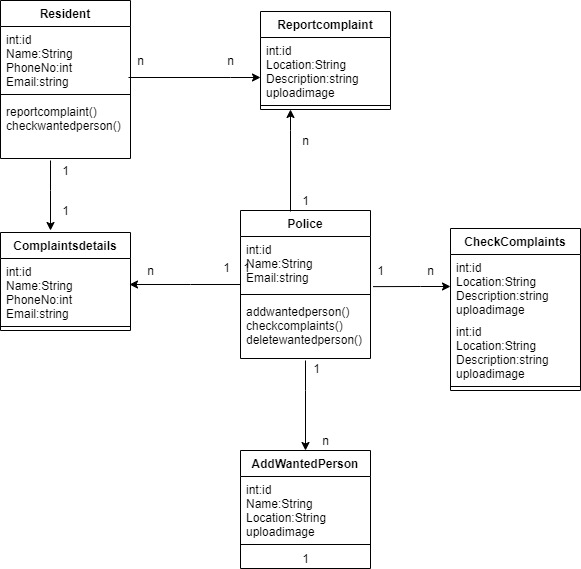
****

Figure 10:Class diagram

* + 1. **Deployment Diagram**

The diagram below indicates the configuration of runtime processing nodes and the components that live on them. It is a diagram structure used to in modeling the physical aspects of an object-oriented system. Often used to model the static deployment view of the system, that is topology of the hardware.

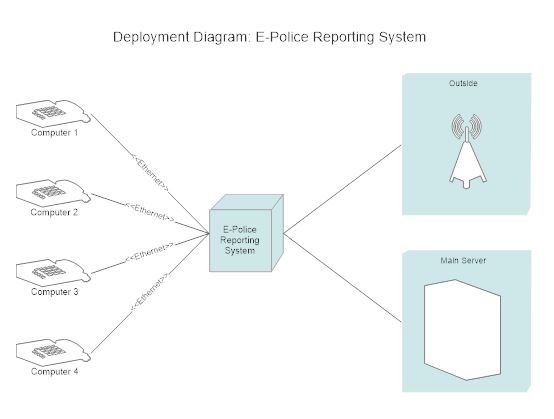
****

Figure 11:Deployment diagram

* 1. **Database Design**

**3.7.1 Table Design**

The Table below represents the table design for the filling complaints.

Table 1:Filing Complaint Table

|  |  |  |  |
| --- | --- | --- | --- |
| **Attribute** | **Data type** | **Primary Key** | **Constraints** |
| ID | int (11) | PK | Primary Key |
| Date | date | \_\_\_ | Not null |
| IdNo | int(15) | \_\_\_ | Not null |
| Verification Image | varchar (30) | \_\_\_ | Not null |
| First name | varchar (20) | \_\_\_ | Not null |
| Middle name | varchar (20) | \_\_\_ | Not null |
| Last name | varchar (20) | \_\_\_ | Not null |
| Email | varchar(255) | \_\_\_ | Not null |
| Phone number | int(15) | \_\_\_ | Not null |
| Complaint Description | Varchar(30) | \_\_\_ | Not null |

Table below represent the Register/Login table

Table 2:Register/Login table

|  |  |  |  |
| --- | --- | --- | --- |
| **Attribute** | **Data type** | **Primary Key** | **Constraints** |
| ID | int (11) | PK | Primary Key |
| Username | varchar (100) | \_\_\_ | Not null |
| Email | varchar (100) | \_\_\_ | Not null |
| Password | varchar (100) | \_\_\_ | Not null |

**3.8 Chapter Summary**

This chapter discussed about the agile methodology is be used to develop the system since it enables the adjustments to be conducted in case of changes. The research design shows the requirements was needed for effective data collection and coming up with a better solution system, that is the E-police reporting system.

# CHAPTER FOUR: RESEARCH FINDINGS AND DISCUSSION

## Introduction

In this chapter, the tools used in the development of the E-Police Reporting system are broadly described. All the technologies and requirements mentioned in the analysis and design are described.

## System Construction and Requirements

Development of the system is achieved by ensuring that both functional and non-functional requirements are achieved. This has been possible regarding the different modules in the system. The system has been developed using Hypertext Preprocessor, HTML, JavaScript and CSS. Illustration is as shown and explained in different modules in the figures below.

System requirements for developing an online voting system is composed of hardware and software.

* + 1. **Hardware Requirements**

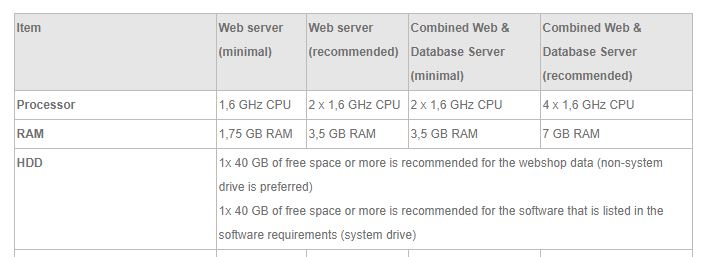
The hardware requirements for running an online voting system is as shown below. 

Figure 12: Hardware Requirements

* + 1. **Software Requirements**

The software requirements include:

* An operating system such as windows, Linux, and Unix.
* WAMP or XAMPP

### **Presentations and Findings**

### **Objective 1**

The first objective was to design, develop and implement the web-based E-Police reporting system prototype in accordance to the user requirements. Figure below shows the developed prototype for the E-police reporting system homepage.



Figure 13:Home Page

### **Objective 2**

Here is whereby the implementation of the system is described. The results of interaction of the system with the users at different modules and levels are described using module screenshots.

#### **4.3.2 (A) Account Creation and Login Module**

When the user or resident clicks on report complaint, the resident is directed to registration page which is the first step in accessing the system. It requires user to enter their respective details. On login the user will be able to use their email and password and this will only work once the user has registered.

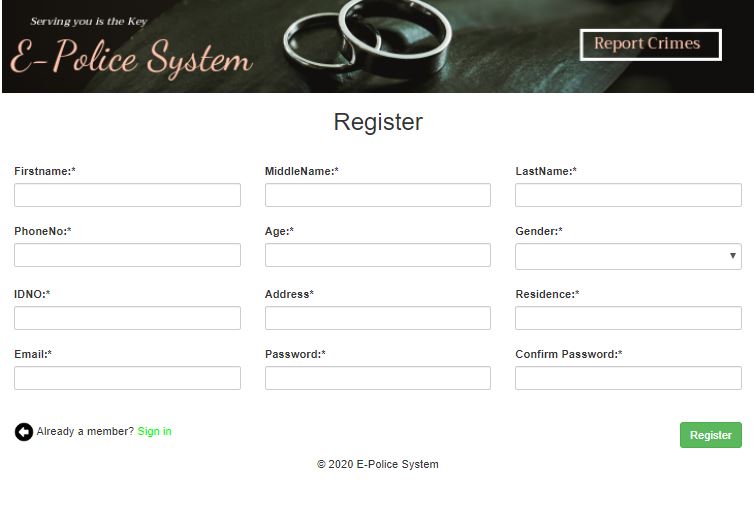
**

Figure 14:Register Form Screenshot

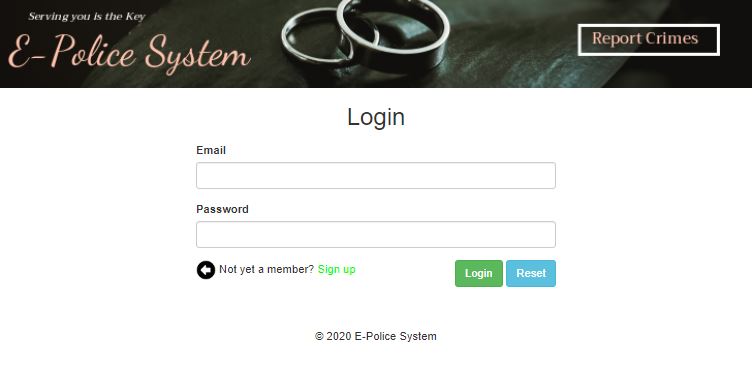


Figure 15:Login Form module

This module shows register attempts by a user using existing email.

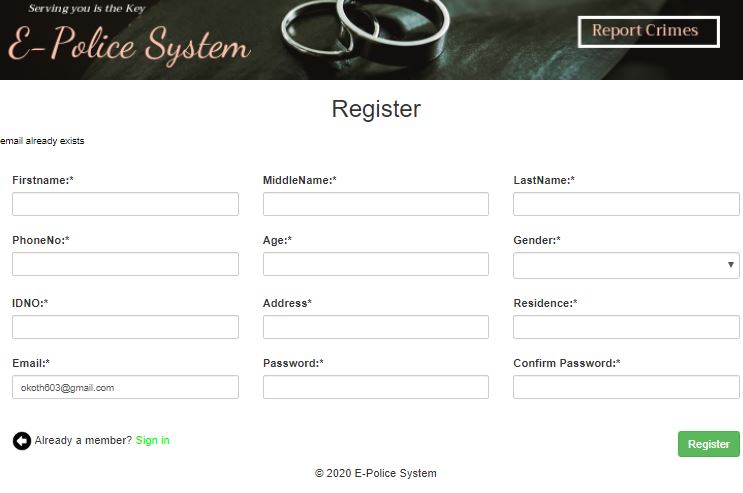


Figure 16:User Register Module (using existing email).

#### **4.3.2 (B) Data Entry Forms Screenshots**

1. **Residents Dashboard**

This page is whereby the resident will file the complaint, being that the details has already been recorded in the register Module page. To file a complaint the resident is required to fill his IdNo, Date of crime, location of crime the type of assault and description of the assault.

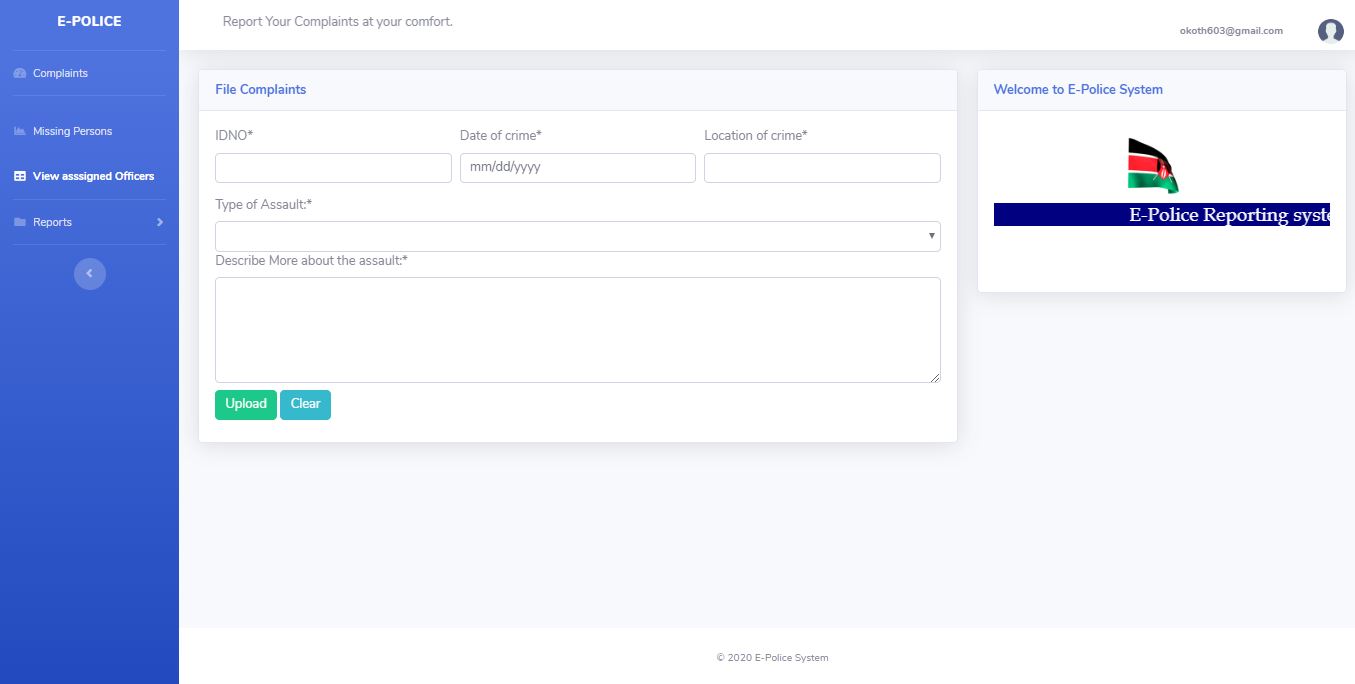


Figure 17:Users Dashboard File Complaint Module

After a resident has reported a case an OBNO is provided by the system. This shows that the case has been received and it has been assigned an officer for follow-up.

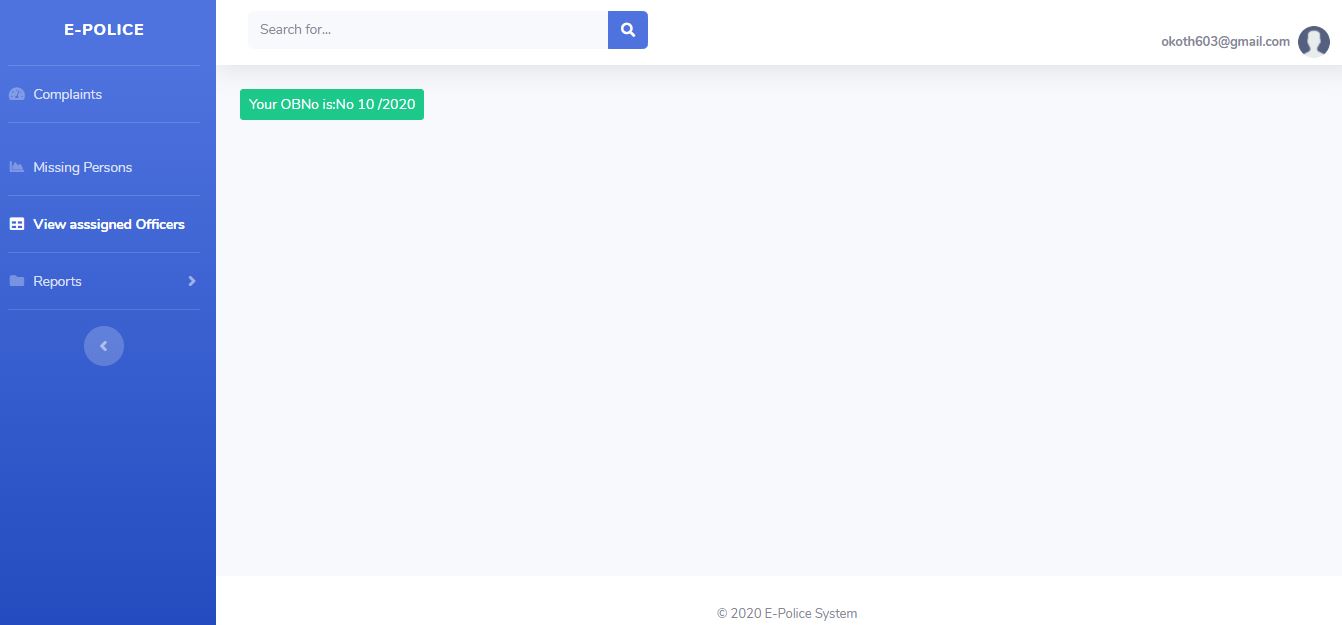


Figure 18:Users Dashboard View OBNO

To report a missing person the user is required to fill the following fields.

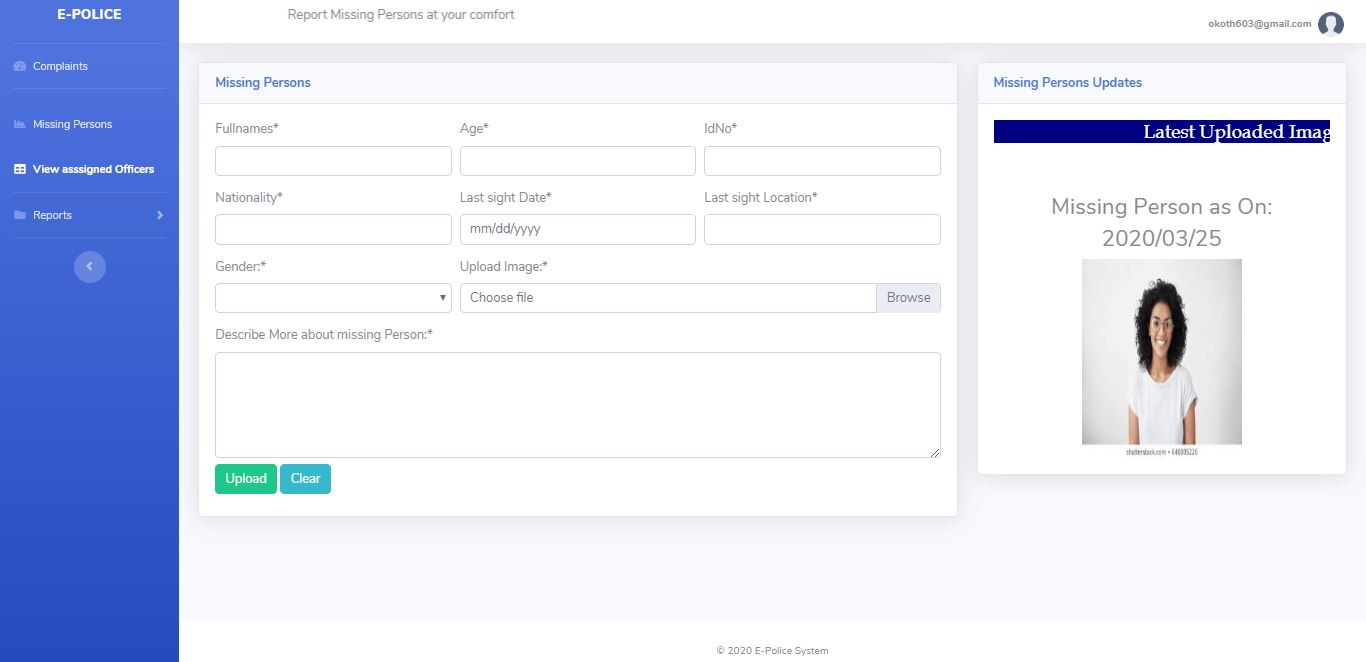
**

Figure 19: Users Dashboard Missing Persons Module

1. **Police User Dashboard**

The figures below represent forms that allows police to login, assign officers, add wanted persons, view missing persons and add cell registry data.

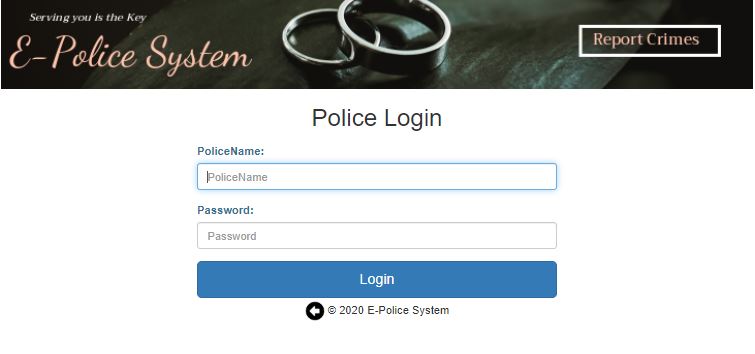


Figure 20:Police Login Form

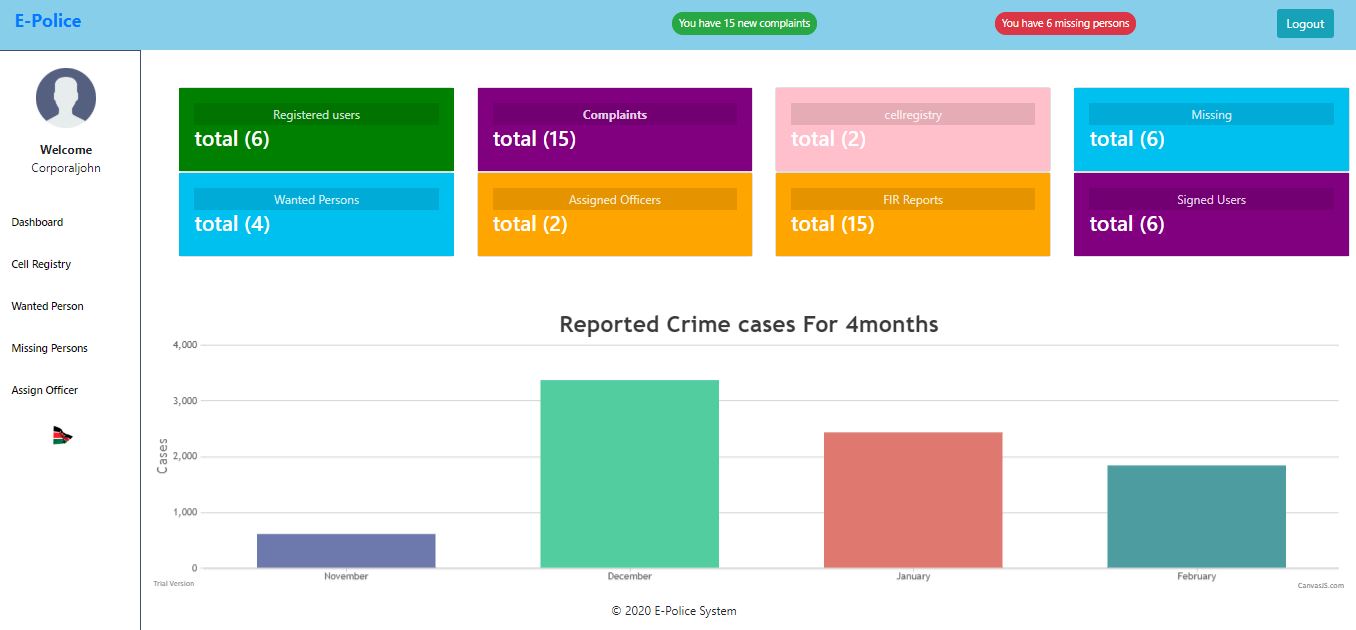
**

Figure 21:Police User Dashboard Module

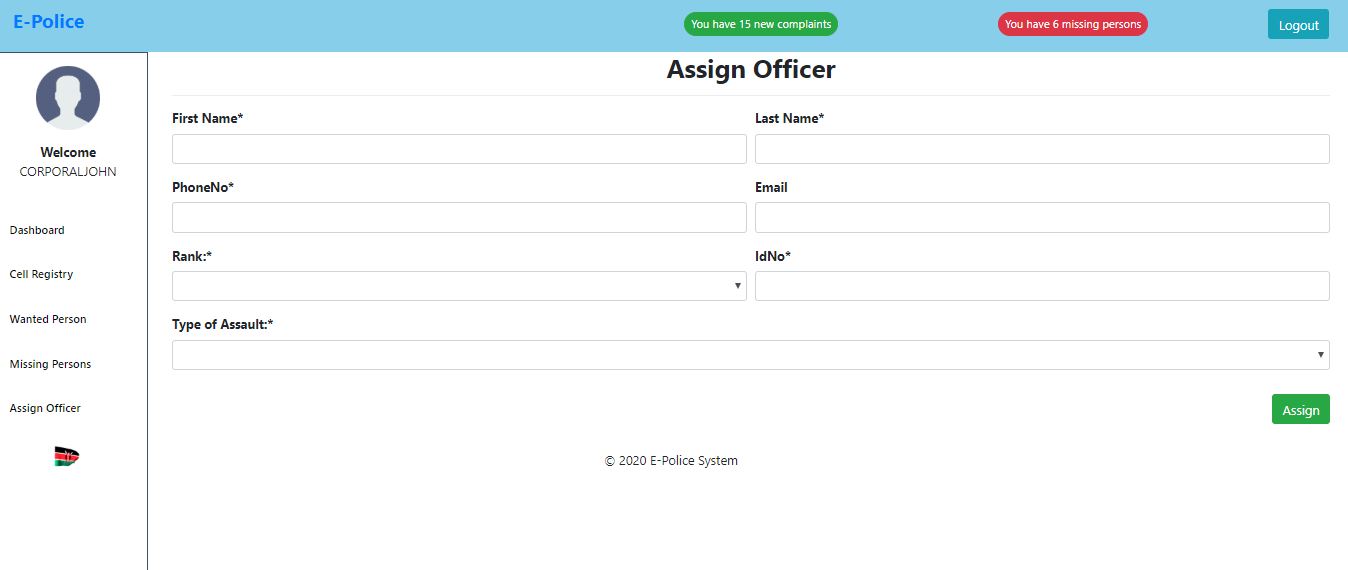


Figure 22:Assign Officer Page



Figure 23:Add Wanted Person Page

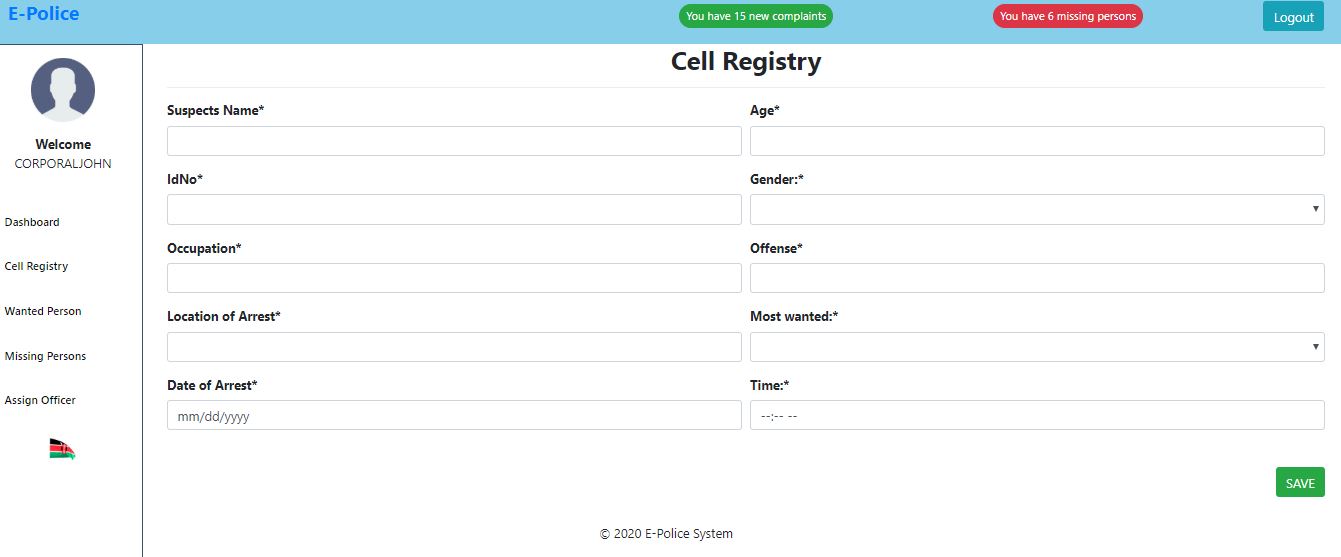


Figure 24:Cell registry Form

#### **5.3.2 (C) Query Output Results**

All the query output results are described here for both the resident and police regarding their functionality.

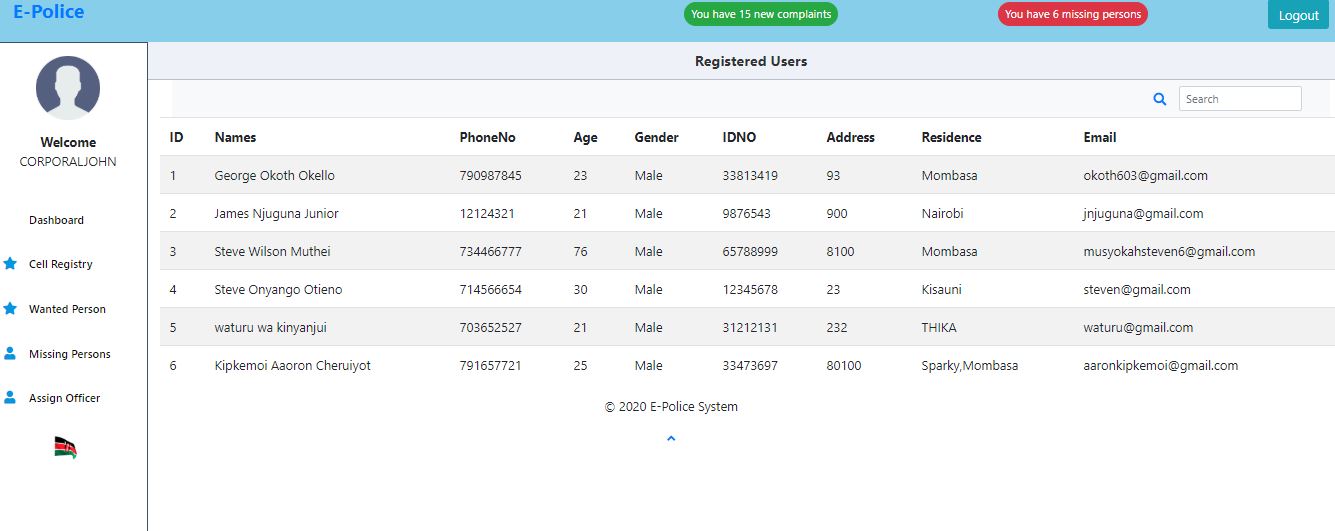
**

Figure 25:Police User view registered users

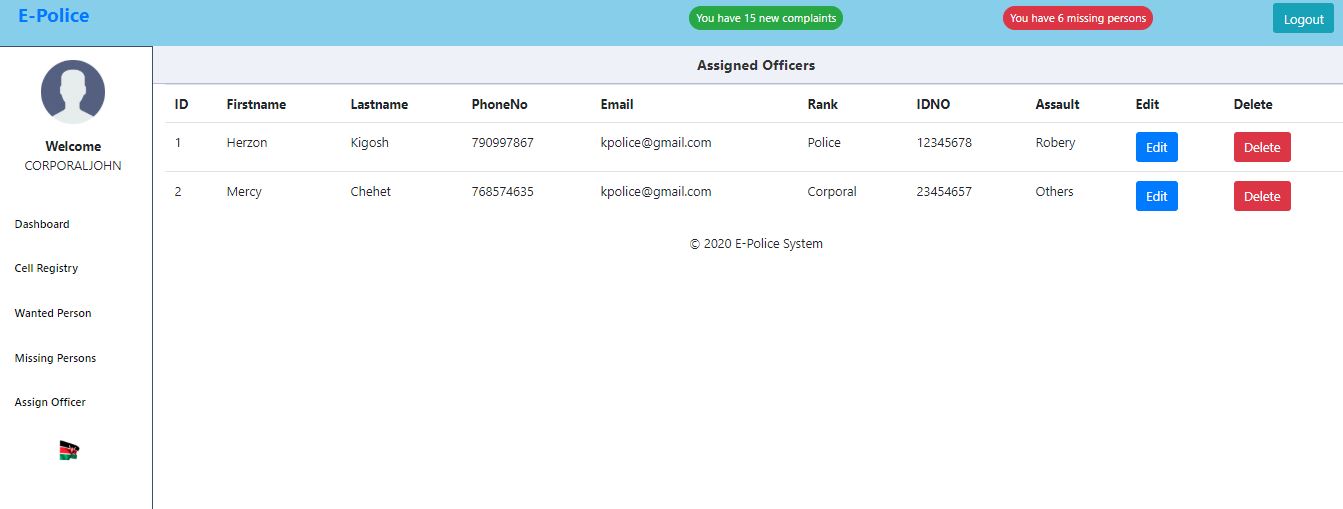


Figure 26:Police user viewing assigned officers

Figure below shows the filled profile for filing complaints

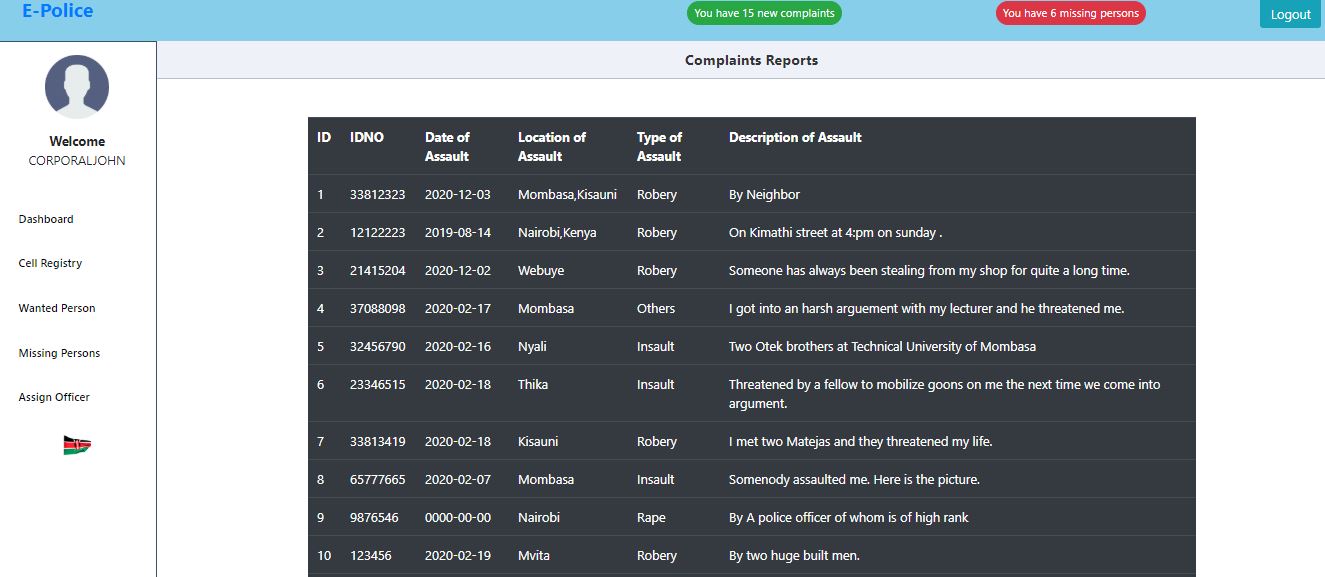


Figure 27:Query output for filed complaints.

#### **(D) Validation Screenshots**

The registration portal with an already used email and passwords that are not matching.

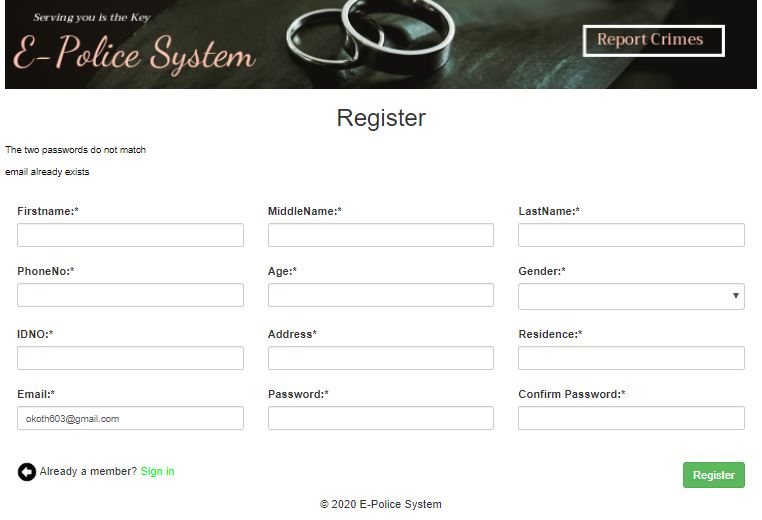
******

Figure 28:The Registration portal validation

The registration module validation being that all the field are required and must be filled before proceeding to another field.

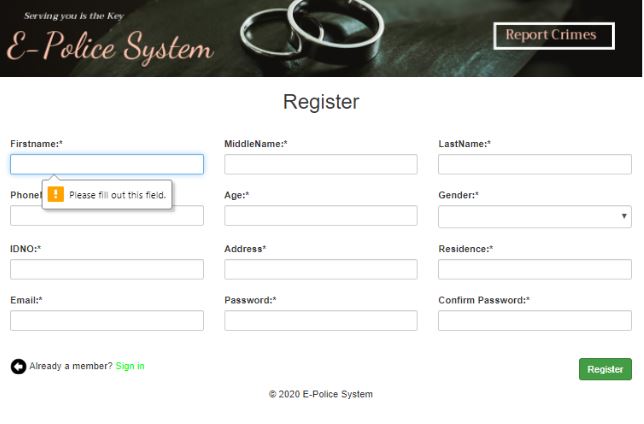
******

Figure 29:Register page test

The login module test using an empty email and password.

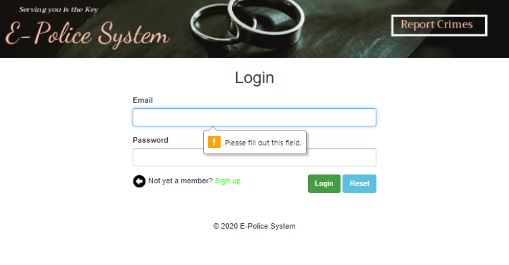
******

Figure 30:Login Module Test

* 1. **Testing**

Testing the system is very important to determine the success of the system. System testing determines whether the modules of the system is correct and achieving the user requirements in accordance to the objectives outlined. Testing of the system involves using the test data in the test phase.

Debugging and testing was carried out in two consecutive phases. First phase was composed of Unit testing of major modules of the system. Lastly the User Acceptance Test was conducted whereby four volunteers were chosen to conduct User Acceptance Testing.

The main purpose of test plan is to determine and build detailed test cases of each aspect of the application as provided by the users of the system.

* + 1. **User Acceptance Testing**

Users test the system if it can handle real world scenarios. This is in accordance to the user’s specifications outlined in the objectives to ensure the expected results are met. The login module was tested and implemented using username and password. The other modules are as shown below.

Table 3: User Acceptance Testing

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Data input** | **Expected output** | **Actual Output** | **Pass/Fail** |
| **1** | All field are empty | Error message: indicating compulsory field | Error message: indicating compulsory field | Pass |
| **2** | Email | Error message: indicating invalid email address | Error message: indicating invalid email address | Pass |
| **3** | Password and confirm password | Error messages: Both passwords don’t match | Error messages: Both passwords don’t match | Pass |
| **4** | Login | Log in the system should be done by the registered persons for the users and their correct passwords as well as the police users(admin) should log in with the assigned login details as provided by the administrator  The system gives an error and deny login. | Login should be successful and the user should be able to enter into the system  Log in should fail with an error message “Incorrect Username /Password” | Fail  Pass |
| **5** | User (Resident) | Log in allows the user to get to the users’ dashboard | Login successfully user gets to dashboard | Pass |
| **6** | Police User (Admin) | Log in allows police user get to admin dashboard | Log in successfully and admin gets to admin dashboard | Pass |

# CHAPTER FIVE: SUMMARY OF FINDINGS, CONCLUSIONS AND RECOMMENDATIONS

## Introduction

This chapter summarizes the finding of the study and makes conclusions upon which recommendations are drawn. Suggestion for further study is also captured as a way of filling the gaps identified in the study. The chapter also summarizes the findings of the current method of the system and whether to adopt the use of online platform to report or view necessary information that may help both the police and public at large to improve their security in their respective localities of jurisdiction.

## Summary of the Achievements

The system developer was able to make the system in the following parts:

* Enabled save of data recorded in the police station online
* Through the system there exist an aspect of integrity of data saved online
* Saved on time used to review case files and data recorded online
* Safety of data and can be extracted for future reference

## Constraints

* Integrating necessary upload files that the residence could download remotely e.g. P3 FORMS
* Implementing an A.I system that could easily detect the total number of cases recorded
* Feedback system to notify the user if the progress of a case they had filed

## Conclusions

Considering the above discussion, it is noted that the E-police reporting system met the user requirements and the objectives stated. The main objective of implementing this system is to enable the residents to report crimes and be assigned an OBNO as well as an officer. Considering the critical nature of the subject area, the government of Kenya should be in the forefront to spear head the innovations made in building of the systems. Currently as it stands no online system exists where locals can interact with the police remotely with no need of visiting the police stations to be served. This will improve the security and increase interactivity with the security stakeholders at the lowest levels and in the field.

## Recommendations

There is need to invest more in security of the country thus the government through the respective stakeholders should develop adopt the use of automated system. Advancement in use of online and secure systems as such will provide the security personnel a smooth-running environment to carry out their duties in their respective jurisdiction. An automated system will reduce workload and encourage transparency and reduce vices in the security docket of the country.

The scope of the study being vast for future implementation. Therefore, the system can be updated in the future considering new user requirements at the time. The system is flexible and can be easily expanded. The following can be recommended for the future scope of the project.

1. In the future, the security of the system should be considered being that the system is at risk from intruders which may make the system very vital to hacking which can lead to mistrust from the residents.
2. The system functionalities may be increased in the future to increase the efficiency of the system. For instance, coming up with complex algorithms to ensure the residents are able to report cases efficiently.

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# APPENDICES

# QUESTIONNAIRE

Sample questionnaire for E-Police Reporting system.

1. Do you have access to the following:

a) Android Phone [ **Yes**] [ **No**]

b) Internet [ **Yes**] [ **No**]

2. Are you a Computer literate? [ **Yes**] [ **No**]

3. How often do you use Social Network Platforms?

**A.** Daily **B.** Once in A Week **C.** Less Often **D.** Never

4.In respect to the current police system in the police station, rate the mode at which services are offered

**A)** Slow **B.** Medium **C**. Fast

5. Please Indicate state of security in your area of residence?

**A)** Bad **B)** Fair C) **Good**

6. How are security matters handled by police in your area of residence?

a) slow c) fair b) moderate d) good

7. How often do residents report cases or give relevant information at the police station?

......................................................................................................................................................

................................................................................................................................................

8. How often do resident get relevant information from the police station?

......................................................................................................................................................

................................................................................................................................................

9. How is the relationship between police officers and residents?

**A.** Excellent **B.** Interactive **C.** Harsh **D.** Rarely Occurs

10. information given at the police stations Occurrence Book, can it be considered safe and not vulnerable to interference?

**A.** Strongly Agree **B.** Agree **C.** Neutral **D.** Disagree **E.** Strongly Disagree

11. Will the system enable residents to interact socially and enhance security in the area of locality?

**A.** Strongly Agree **B.** Agree **C.** Neutral **D.** Disagree **E.** Strongly Disagree

# Register Backend Codes

<?php include('server.php')?>

<html>

<head>

<title>E-Police System</title>

<link rel="stylesheet" type="text/css" href="css/styles.css">

<link href="lib/bootstrap/css/bootstrap.min.css" rel="stylesheet">

<!--external css-->

<link href="lib/font-awesome/css/font-awesome.css" rel="stylesheet" />

</head>

<body>

<div id="outer">

<div id="wrapper">

<div id="container">

<div class="logo">

<img src="img/banner.jpg" class="logo" width="100%">

</div>

<div class="form-group">

<h2><center>Register</center></h2>

</div>

<?php include('errors.php'); ?>

<form method="POST" action="" enctype="multipart/form-data" class="needs-validation" >

<div class="col-md-4 mb-3 md-form">

<br>

<label for="sel1">Firstname:\*</label>

<input class="form-control input-sm" name="firstname" type="text" autocomplete="off" required>

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="sel1">MiddleName:\*</label>

<input class="form-control input-sm" name="middlename" type="text" autocomplete="off" required>

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="inputsm">LastName:\*</label>

<input type="text" class="form-control input-sm" name="lastname" autocomplete="off" required>

</div>

<div class="col-md-4 mb-2 md-form">

<br>

<label for="sel1">PhoneNo:\*</label>

<input type="text" class="form-control input-sm" name="phoneno" type="text" autocomplete="off" required onkeypress="return this.value. length <10;" oninput="if(this.value.length>=10) { this.value = this.value.slice(0,10); }" />

</div>

<div class="col-md-4 mb-2 md-form">

<br>

<label for="sel1">Age:\*</label>

<input type="text" class="form-control input-sm" name="age" type="text" autocomplete="off" required onkeypress="return this.value.length <3;" oninput="if(this.value.length>=3) { this.value = this.value.slice(0,3); }" />

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="sel1">Gender:\*</label>

<select class="form-control" name="gender" autocomplete="off" required >

<option></option>

<option>Male</option>

<option>Female</option>

</select>

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="sel1">IDNO:\*</label>

<input type="text" autocomplete="off" class="form-control input-sm" required name="idno" onkeypress="return this.value.length < 8;" oninput="if(this.value.length>=8) { this.value = this.value.slice(0,8); }" />

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="inputsm">Address\*</label>

<input class="form-control input-sm" name="address" id="inputsm" type="text" autocomplete="off" required onkeypress="return this.value.length < 8;" oninput="if(this.value.length>=8) { this.value = this.value.slice(0,8); }">

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="sel1">Residence:\*</label>

<input class="form-control input-sm" name="residence" id="inputsm" type="text" autocomplete="off" required>

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="inputsm">Email:\*</label>

<input type="email" class="form-control input-sm" name="email" value="<?php echo $email; ?>" autocomplete="off" required>

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="inputsm">Password:\*</label>

<input type="password" class="form-control input-sm" name="password\_1" autocomplete="off" required>

</div>

<div class="col-md-4 mb-3 md-form">

<br>

<label for="inputsm">Confirm Password:\*</label>

<input type="password" class="form-control input-sm" name="password\_2" autocomplete="off" required>

</div>

<div class="col-md-12" >

<br> <br>

<a href="index.html" title="homepage"> <img src="img/icons/homepage.png" width="25px"></a> Already a member? <a href="login.php">Sign in</a>

<button type="submit" class="btn btn-success" name="reg\_user" style="float: right;">Register</button>

</div>

</form>

<div class="col-md-12" >

<footer>

<p ><center>&copy; 2020 E-Police System</center></p>

</footer>

</div>

</div>

</div>

</body></html>